To all healthcare providers:

**It is unlawful to routinely waive copayments, deductibles, coinsurances, or other patient responsibility payments.**

This includes services deemed as "professional courtesy" and "TWIP's - Take what insurance pays". Absent financial hardship, a "good faith effort" must be made to collect all deductibles and co-payments due and owed.


Failure to comply may result in civil money penalties (CMP) in accordance with the new provision section 1128 A(a)(5) of the Health Insurance Portability and Accountability Act of 1996 [section 231(h) of HIPAA].

For any questions please contact:

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